

STATE • INDIANA



INDIANA UTILITY REGULATORY COMMISSION
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IN RE THE MATTER OF THE)
COMMISSION INVESTIGATION)
INTO THE SERVICE QUALITY)
OF INDIANA BELL TELEPHONE)
CO., INC. D/B/A AMERITECH)
INDIANA UNDER IC § 8-1-2-4;)
IC § 8-1-2-58; AND 170 IAC 7-1.1)

CAUSE NO. 41911-S1

FILED

FEB 13 2004

INDIANA UTILITY
REGULATORY COMMISSION

You are hereby notified that on this date the Indiana Utility Regulatory Commission ("Commission") has caused the following entry to be made:

On January 30, 2004 Indiana Bell Telephone Company, Incorporated d/b/a SBC Indiana ("SBC Indiana") or ("Petitioner") filed a *Request for Confidential Treatment of Information* ("Motion") in this Cause. In its Motion, the Petitioner indicates that certain information that it intends to submit in this matter, contains trade secrets ("Confidential Information") as that term is defined under Indiana Code 24-2-3-2. In support of its Motion, the Petitioner includes the sworn *Affidavit of David Blum* ("Affidavit"). The Affidavit has been placed in the Commission's official file in this matter and is hereby incorporated by reference.

In his Affidavit, Mr. Blum indicates that the following information should be held as confidential by the Commission:

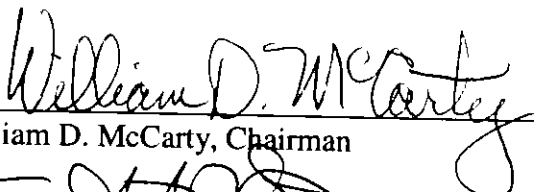
1. Confidential Attachment III-11 (b) systems acquisition and deployment strategy and information; and
2. Confidential Attachment III-11 (c) summary of business strategy decision making.

Mr. Blum indicates that the above listed exhibits detail specific information about SBC Indiana's Call Center Operations business practices, operations, systems, and strategic data which is valuable and competitively sensitive and therefore constitute trade secrets that should be held confidential by the Commission. Mr. Blum also described the steps that SBC Indiana has taken to maintain the confidentiality of the information within the company.

170 I.A.C. 1-1.1-4 governs the submission of confidential information to the Commission, and requires the applicant to apply for a finding by the Commission that the information is confidential. The application must be accompanied by the sworn statement or testimony of a party that describes: 1) the nature of the confidential information; 2) the reasons why the information should be treated as confidential pursuant to I.C. 8-1-2-29 and I.C. 5-14-3; and, 3) the efforts the party has made to maintain the confidentiality of the information.

The Presiding Officers, having considered Petitioner's Motion and accompanying Affidavit, find there is sufficient basis for determination that the Confidential Information should be held as confidential by the Commission on a preliminary basis. Accordingly, Petitioner shall hand deliver to the Presiding Administrative Law Judge, in a sealed envelope clearly marked confidential, with the Cause No. noted thereon, the Confidential Information which shall be treated as confidential on a preliminary basis and excepted from public disclosure in accordance with Indiana Code 5-14-3.

IT IS SO ORDERED.

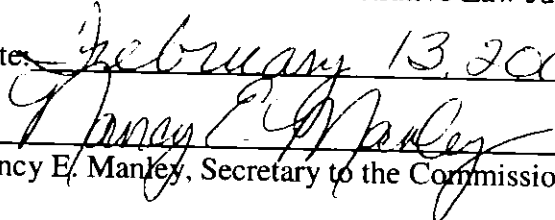


William D. McCarty, Chairman



Scott R. Storms, Chief Administrative Law Judge

Date: February 13, 2004



Nancy E. Manley, Secretary to the Commission